



Please fill in the whole form using a ballpoint pen and send it to:

**Bluestone Mortgages Limited**  
**Floor 10**  
**40 Leadenhall Street**  
**London**  
**EC3A 2BJ**

Name(s) of account holder(s)

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Bank/Building society account number

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|--|--|--|--|--|--|--|--|
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|--|--|--|--|--|--|--|--|

Branch Sort Code

|  |  |  |  |  |  |
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Name and full postal address of your bank or building society

|                                           |
|-------------------------------------------|
| To: The Manager:<br>Bank/building society |
| Address                                   |
|                                           |
| Postcode                                  |

**Instruction to your bank or building society  
to pay by Direct Debit**

Service User Number

|   |   |   |   |   |   |
|---|---|---|---|---|---|
| 2 | 9 | 6 | 9 | 7 | 9 |
|---|---|---|---|---|---|

Reference

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**Instruction to your bank or building society**

Please pay Bluestone Mortgages Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Bluestone Mortgages Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)

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Date

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Banks and Building Societies may not accept Direct Debit Instructions for some types of account.



This guarantee should be detached and retained by the payer.



## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Bluestone Mortgages Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Bluestone Mortgages Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Bluestone Mortgages Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Bluestone Mortgages Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Get in touch if you need this document in Braille, large print or audio tape.

Powered by **Shawbrook Bank**

Bluestone Mortgages is authorised and regulated by the Financial Conduct Authority. Registered in England and Wales No. 02305213.  
Registered office address: Floor 10, 40 Leadenhall Street, London EC3A 2BJ.

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